## WHEN TO CONSIDER MAVEN

Face-to-face evaluations and counseling sessions are always ideal. Maven should be considered when there are extenuating circumstances. Below are some examples of when Maven may be appropriate, and when it would not be appropriate.

## MAVEN MAY BE APPROPRIATE WHEN

- A client is interested in ongoing individual counseling but lives at a distance that is prohibitive.
- A weather incident prevents a client from coming to the office.
- A staff member callout requires rescheduling and Eileen or another off-site staff person could assist.

## MAVEN IS NOT APPROPRIATE WHEN

- A client lives outside the state of Maryland.
- A client doesn't have a computer or tablet.
- A client expresses discomfort with technology.
- A client requires an interpreter.
- A client does not have a private space in their home.